

## WEBSITE References

Code of Federal Regulations (CFRs) - <http://www.gpoaccess.gov/ecfr/>

Washington Administrative Code (WAC) - <http://apps.leg.wa.gov/wac/>

Department of Health -

- Newborn Screening - <http://www.doh.wa.gov/EHSPHL/PHL/Newborn/disorders.htm>
- Maternal-Child Health - <http://www.doh.wa.gov/cfh/mch/default.htm>
- Child Profile Health Promotion/Immunization Registry - <http://www.doh.wa.gov/cfh/mch/default.htm>
- Immunization Program - <http://www.doh.wa.gov/cfh/immunize/>
- Child and Adolescent Health - <http://www.doh.wa.gov/cfh/mch/cahcp/default.htm>
- Children w/ Special Health Care Needs <http://www.doh.wa.gov/cfh/mch/CSHCNhome2.htm>
- Family Planning/Reproductive Health - <http://www.doh.wa.gov/cfh/FPRH/default.htm>
- HIV Client Services - [http://www.doh.wa.gov/cfh/HIV\\_AIDS/Client\\_Svcs/default.htm](http://www.doh.wa.gov/cfh/HIV_AIDS/Client_Svcs/default.htm)
- Health Statistics - <http://www.doh.wa.gov/EHSPHL/CHS/CHS-data/main.htm>
- Washington State Health Data - <http://www.doh.wa.gov/Data/data.htm>

Department of Social and Health Services - <http://www.dshs.wa.gov/default.shtm>

DSHS Billing Instructions and Fee Schedules- <http://hrsa.dshs.wa.gov/download/Index.htm>

DSHS Research and Data Analysis (DSHS Research Reports) - <http://www1.dshs.wa.gov/rda/>

Eligible Client Groups - <http://hrsa.dshs.wa.gov/Eligibility/Index.html>

Encounter Data Transaction Guide -

<http://hrsa.dshs.wa.gov/healthyoptions/newho/provider/encounterdata.htm>

External Quality Review Protocols - Currently not posted on CMS website. For a copy of the protocols, please send a request to the following e-mail address: [HRSAOQCM@dshs.wa.gov](mailto:HRSAOQCM@dshs.wa.gov).

Health and Recovery Services Administration - <http://hrsa.dshs.wa.gov>

Healthy Options Website - <http://hrsa.dshs.wa.gov/HealthyOptions>

Grievance Reporting Process – [2010 Grievance Reporting.doc](#)

Infant Toddler Early Intervention Program (ITEIP) - <http://www1.dshs.wa.gov/iteip/>

Neurodevelopmental Services - <http://www.doh.wa.gov/cfh/mch/ndc.htm>

Regional Support Network (RSN) access standards -

<http://www.dshs.wa.gov/Mentalhealth/publications.shtml>

## CALENDAR OF PLAN REPORTING REQUIREMENTS

Contract Year: 2010 (as of 01/10)

ITEM	Contract Reference	Date DUE	Date Submitted	COMMENTS
<b>JANUARY</b>				
Drug Formulary, 2010	8.8	Jan 29,		
Actions, Grievances, Appeals & Independent Reviews - Log for the three months ending December 31, 2009	13.10.2	Jan-29		
<b>FEBRUARY</b>				
2009 TEAMonitor Pre-assessment Information Due	8.4.4	Feb 16		
Encounter Data, 4th Qtr, 2009	6.10	Feb 19		See Plan Schedule sent via email in preparation for ProviderOne System.
Five Percent Equity documentation	1.27.3	Feb 26		
Delegation Report including the number of enrollees assigned to receive services by the delegated entity.	10.7.2	Feb 26		
<b>APRIL</b>				
Actions, Grievances, Appeals & Independent Reviews - Log for the three months ending March 31, 2010.	13.10.2	Apr 30		
<b>JUNE</b>				
HEDIS Measures	8.3.2	Jun 15		

ITEM	Contract Reference	Date DUE	Date Submitted	COMMENTS
HEDIS - Raw data to DSHS	8.3.4	Jun 30		
<b>JULY</b>				
Actions, Grievances, Appeals and Independent Reviews - Log for the three months ending June 30, 2010	13.10.2	Jul 30		
<b>OCTOBER</b>				
Actions, Grievances, Appeals and Independent Reviews - Log for the three months ending September 30, 2010	13.10.2	Oct 29		
<b>OTHER REQUIREMENTS</b>				
Written Information	5.3.3			See Note (1)
Marketing Information	5.1			See Note (1)
Policies and Procedures	9.			See Note (1)
<b>NOTE (1)</b> - Submit new or revised policies and procedures, written client and/or marketing material for review and written approval by DSHS prior to use throughout the year				
<b>Additional reports, documentation and information may be requested on an as needed basis. Separate request(s) will be made on those occasions.</b>				